

RISK & COMPLIANCE

28.04.2022

FINANCIAL SERVICES

WWW.THEFINANCIALSERVICESCONFERENCE.COM

23 Financial Institutions Speaking, 1 Day

A One-Day, Industry-Led Conference & Networking Event, 28th April 2022 - 3rd Annual

Robust, Refreshed & Resilient Risk & Compliance Strategies For Financial Services

14 Directors & Heads

9 Chiefs

Group Discounts Available! Book 4 For 3

Embed Robust Risk Frameworks Which Adapt To Operational Disruption, Prepare For New Regulations, Respond To ESG & Climate Guidelines, Combat AML, Finance Crime, Misconduct & Cyber Threats, Protect Vulnerable Customers, Embrace Cloud, AI & New Technologies, Raise Standards Of Governance & Encourage A Culture Of Responsibility
















































- 1** **Bullet Proof Operational Resilience Frameworks:** Implement a bulletproof business continuity framework designed to adapt to disruption, remain agile and deliver critical services
- 2** **Interpret New Regulations Quickly & Effectively:** Strengthen your business model to consume new guidance and meet ever-changing regulatory requirements
- 3** **Proactively Respond To Upcoming ESG & Climate Regulation:** Drive initiatives forward, prioritise senior exec support and navigate the complexity of the evolving ESG and climate landscape
- 4** **Maximise New Technologies, AI & Drive Cloud Adoption:** Leverage the right digital tools which suit your policies, procedures, and controls to deliver bottom-line results
- 5** **Combat Ever-Increasing Cyber Crime & Security Threats:** Act fast, mitigate vulnerability and power collaborative resistance with high-impact cyber risk strategies
- 6** **Deter Misconduct, Raise Standards Of Governance & Encourage A Culture Of Responsibility:** Protect firm reputation with appropriate systems and controls in place which improve accountability and conduct awareness
- 7** **Protect & Support Vulnerable Customers & Combat Inequality:** Implement tailored policies which ensure increased focus on better customer outcomes and fair treatment of customers at all touchpoints
- 8** **Practical & Proactive AML & Financial Crime Strategies:** Refresh your risk and compliance strategies to combat new types of financial crime risk and improve efficiencies
- 9** **Translate Risk Data Into Actionable Insights!** Analyse and measure risk data to better understand model limitations for targeted responses which protect customer touchpoints
- 10** **Risk Forecasting For A Strategic Advantage:** Best prepare for the unexpected with efficient and fit-for-future R&C models

3 Years Of Business-Critical Insights!

- **Brand New Speaker Faculty** Including: HSBC, Revolut, Legal & General, Aviva & So Many More!
- **Sector-Specific Insights Across** Banking, Insurance & Investment
- **3 Interactive Panels:**
 - New Regulations
 - Cloud, AI & New Technology
 - The Future Of Risk & Compliance
- **3 Informal Networking Discussions**

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 <p>Dave Montgomery Chief Risk Officer for Revolut Wealth & Trading Ireland</p>  <p>REVOLUT</p>	 <p>Mark Chaplin Chief Risk Officer, UK Life</p>  <p>AVIVA</p>	 <p>Jonathan Grant Global Head of Compliance Risk, Retail Bank</p>  <p>HSBC</p>	 <p>Swati Jain Global FX Chief Risk Officer</p>  <p>BANK OF AMERICA</p>	 <p>Mark Satterthwaite Chief Compliance Officer Europe</p>  <p>CITI</p>
 <p>Antonello Russo EMEA Head of Risk Management, ETF & Index Investments</p>  <p>BLACKROCK</p>	 <p>Chloe Stuttard Head of Risk & Compliance</p>  <p>LV= FINANCIAL SERVICES</p>	 <p>Siddhartha Medappa Chief Risk Officer</p>  <p>ZURICH INSURANCE PLC</p>	 <p>Stefana Brown Head Of Operational Risk</p>  <p>LEGAL & GENERAL INSURANCE</p>	 <p>Louise Johnston Chief Compliance Officer</p>  <p>AMERICAN EXPRESS UK & NORDICS</p>
 <p>Martin Lewis Director, Chief Operating Office & Third Party Risk, Internal Audit</p>  <p>CREDIT SUISSE</p>	 <p>Andrew Morris Operational Resilience Strategist, Corporate & Investment Bank,</p>  <p>J.P. MORGAN CHASE & CO</p>	 <p>Enrico Massignani Chief Risk Officer</p>  <p>GENERALI GROUP INVESTMENT</p>	 <p>Sarah Bennett-Nash M.D. Head of Compliance Europe</p>  <p>STANDARD CHARTERED BANK</p>	 <p>Suresh Sankaran Head of Model Risk Governance</p>  <p>METRO BANK (UK)</p>
 <p>Sanjay Sharma Global Co - Head of FICC Compliance</p>  <p>HSBC</p>	 <p>Leanne Bridges CCO Risk Lead: Specialist Risk Functions</p>  <p>NATIONWIDE BUILDING SOCIETY</p>	 <p>Frama Aboh Principal (Vice President), Legal Entity Risk & Controls</p>  <p>BNY MELLON</p>	 <p>John Mahony Head of Compliance</p>  <p>ATRATO GROUP</p>	 <p>Cian Reynolds Head of Risk Modelling</p>  <p>ZURICH INSURANCE PLC</p>
 <p>Manoj Bhaskar, Global Head of Enterprise Risk Analytics, Enterprise Risk Management</p>  <p>STANDARD CHARTERED BANK</p>	 <p>Mohit Dhingra UK & International Risk Director</p>  <p>RSA</p>	 <p>Elizabeth Martine Head of Risk</p>  <p>CLOSE BROTHERS ASSET MANAGEMENT</p>	 <p>CONFERENCE PARTNER</p>	<p>"Wide ranging strategically focused day"</p> <p>Nationwide Building Society (Previous Attendee)</p>

Organised By: 

23 Risk & Compliance Professionals Share Practical & Proactive Insights To Establish Robust Risk & Compliance Frameworks, Prepare For New Regulations, Respond To Upcoming ESG & Climate Guidelines, Combat Cyber Threats, AML & Financial Crime, Protect Vulnerable Customers, Optimise Data, Cloud, AI & New Technologies, Deter Misconduct & Encourage A Culture Of Responsibility Across R&C Teams

08.30 Registration, Informal Networking & GIC Opening Remarks

09.00 Morning Co-Chairs' Opening Remarks



John Mahony
Head of Compliance
Atrato Group



CO-CHAIRS
REMARKS



Mohit Dhingra
UK & International Risk Director
RSA



OPERATIONAL RESILIENCE

09.10 Unearth Critical Insights To Employ A Bulletproof Business Continuity Plan & Framework Designed To Adapt To Disruption, Remain Agile & Deliver Critical Services

- With new resilience requirements announced in light of Covid-19, what key lessons from the pandemic will continue to drive business continuity throughout 2022 and beyond?
- Where risk prevention is not always feasible, investment in vigilance and resilience can reduce the impact of risk! Design, manage and deliver operational resilience improvements which fit your business priorities
- Build robust models through testing control frameworks which protect against fraudsters, change and new regulations
- How can you identify gaps in your frameworks in order to build and implement a successful business continuity plan which aligns with the broader strategic agenda?



Mark Chaplin
Chief Risk Officer, UK Life
Aviva



ESG & CLIMATE CHANGE

09.30 Proactively Respond To Upcoming ESG & Climate Regulation With Risk & Compliance Business Models Which Support Sustainable Finance & Green Initiatives

- Meet and exceed regulators' increasing requirements with a risk model which responds and quickly interprets updated ESG standards and guidelines
- How are financial services best monitoring MI in order to forecast a sustainable future?
- Third parties and climate risk: do your vendor's climate resilience plans align with your organisations push for net-zero?
- Securing stakeholder buy-in: how can you ensure senior executives prioritise and support new environmental initiatives in the race to net-zero?
- Data availability and ESG reporting: how can you drive net-zero initiatives further in your financial organisation by backing up claims with tangible data and insights?



Jonathan Grant
Global Head of Compliance Risk,
Retail Bank
HSBC



CLOUD, AI & NEW TECHNOLOGIES

PANEL

09.50 Combat & Mitigate The Threat Of Disruption By Maximising Emerging Technologies, Innovation AI & Cloud Adoption Within Risk & Compliance Models To Deliver Bottom-Line Results

- Keep pace with tech innovations for smarter digital approaches to risk and compliance models which suit your policies, procedures, and controls and deliver tangible results
- Explore the risks of cloud adoption: how will risk profiles change for financial organisations when they start utilising the cloud?
- Ensure full compliance across the board by preventing AI data bias to reduce costs and reduce errors
- Evaluate the importance of blockchains to determine safer risk and compliance mitigation actions with digital assets
- How will tech, digital, AI and the cloud continue to disrupt risk and compliance teams in the future?

Q&A



Leanne Bridges
CCO Risk Lead: Specialist Risk
Functions

Nationwide Building Society



Enrico Massignani
Chief Risk Officer
Generali Group Investment Asset & Wealth Management



Swati Jain
Global FX Chief Risk Officer
Bank of America



10.20 Bonus Session Reserved For Exclusive Conference Partner

10.50 Morning Refreshment Break With Informal Networking

CYBER CRIME & SECURITY

11.20 Act Fast, Identify Risks & Power Collaborative Resistance To Combat Ever-Increasing Cybersecurity Threats With High-Impact & Robust Cyber Risk Strategies

- Tighten control models with tried-and-tested risk strategies so that your financial institution can react fast and continue to protect consumers even throughout silent cyber attacks
- Mitigate vulnerability by investing in the right technologies and effectively educating teams to identify threats quickly in order to respond and protect the organisation
- Cyber risk culture has evolved in the new hybrid workplace, how can you ensure your cyber culture aligns with your organisation's culture?
- From market abuse and terrorism funding to the growth of ransomware attacks – are IT departments communicating with the right risk and compliance functions to create a robust umbrella of controls which keeps customers protected?

CUSTOMER OUTCOMES & VULNERABLE CUSTOMERS

11.40 Develop & Implement Flexible & Tailored Policies Which Reflect New Consumer Protection Legislations, Combat Inequality & Protect & Support Vulnerable Customers

- Ensure an increased focus on better customer outcomes and vulnerable customers by reviewing current regulation to guarantee fairer treatment of customers and higher levels of customer care
- As vulnerability rises in the UK as a result of Covid-19, what forbearance measures are necessary for each individual customer in a post-Covid world?
- Identify the key areas of vulnerability which are prominent for more targeted operational and conduct risk and determine the value of effective KYC approaches for your financial institution
- Protect the fair treatment of customers at all touchpoints by improving communication channels with customers for clearer explanations of products, services and terms which fulfil risk and compliance obligations

DOUBLE PERSPECTIVE



Chloe Stuttard
Head of Risk & Compliance
LV= Financial Services



Sarah Bennett-Nash
M.D., Head of Compliance Europe
Standard Chartered Bank



NEW REGULATIONS

PANEL

12.20 Implement An Aligned, Robust & Resilient Operating Model Which Can Quickly Interpret & Keep Up With Rapidly-Changing Risk & Compliance Regulations

Q&A

- How will regulation be adapted in a post-pandemic world, and how can financial institutions keep up with changes in order to consume and interpret regulation quickly and effectively?
- As financial regulation changes as the UK diverts from EU regulation and adjusts to the post-Brexit transition period, what divergences are to be expected, and what new opportunities will arise for risk management and compliance teams?
- As firms' quality of governance and culture models are placed under the regulatory spotlight, how can your organisation make critical decisions which consider fairer treatment of customers and employees?



Dave Montgomery
Chief Risk Officer for Revolut
Wealth & Trading Ireland
Revolut



Elizabeth Martine
Head of Risk
Close Brothers Asset Management



Martin Lewis
Director, Chief Operating Office &
Third Party Risk, Internal Audit
Credit Suisse



Mark Satterthwaite
Chief Compliance Officer Europe
Citi





Sanjay Sharma
 Global Co - Head of FICC
 Compliance
HSBC



12.50 **Bonus Session Reserved For Exclusive Conference Partner**
 13.10 Lunch & Informal Networking For Speakers, Delegates & Partners

13.40 **Informal Breakout Discussions**

A) Covid Impact **B) Post-Brexit**

C) Reporting



Martin Lewis
 Director, Chief Operating Office &
 Third Party Risk, Internal Audit
Credit Suisse



PEER-TO-PEER

14.10 **Afternoon Co-Chairs' Opening Remarks**



Louise Johnston
 Chief Compliance Officer
**American Express UK
 & Nordics**



Mohit Dhingra
 UK & International Risk Director
RSA



CO-CHAIRS' REMARKS

NEW RISK FRAMEWORKS

14.20 **Refresh & Update Your Risk & Compliance Models! Integrate Impactful & Robust Frameworks Which Better Identify Emerging Risks & Best Prepare Your Organisation For The Unexpected**

ROBUST

- How should risk and compliance functions evolve on strategic and tactical levels to ensure they consistently keep up with regulatory changes?
- Ensure your risk frameworks are well tested to identify weaknesses and limitations in order to create more robust models which secure stakeholder buy-in
- Review ways to seamlessly integrate your frameworks for a unified ecosystem of models amongst risk and compliance teams

14.20 Dave Montgomery
 Chief Risk Officer for Revolut
 Wealth & Trading Ireland
Revolut



14.40 Cian Reynolds
 Head of Risk Modelling
Zurich Insurance plc



DOUBLE PERSPECTIVE

DATA MANAGEMENT & TRANSFORMATION

15.00 **Maximise Data & Overcome Challenges To Accessibility To Translate Results Into Actionable Insights By Ensuring It Is Fit-For-Purpose & Outcome Driven**

- Uncover new and innovative ways to measure risk data to better understand model limitations for targeted responses which protect consumers
- For multijurisdictional banks how can you keep pace with regulatory changes around data?
- With the new data protection regime what should risk and compliance teams look out for?
- How can R&C teams better implement tech and AI to reduce the security and data breaches to reduce impact on customers and improve data handling efficiencies
- Explore your options using open data to export new models in finance to the rest of the world and modify it to fit the needs of your financial institution

RISK CULTURE, CONDUCT & GOVERNANCE

15.20 **Equip Yourself With Appropriate Systems & Controls In Order To Promote Confident Cultures, Deter Misconduct, Raise Standards Of Governance & Encourage A Culture Of Responsibility**

SM & CR

- As SM responsibility increases, design and develop a successful and compliant internal system which improves individual accountability and awareness of conduct issues
- Measuring risk culture: how have other financial services approached measuring and evidencing progress and culture?
- Ensure teams aren't making decisions in silo and define what information should be shared between functions to align with organisational structures and avoid firm liability
- Understand the interplay between culture and governance and why it is important for improving risk-related decision making

15.20 Stefana Brown
 Head of Operational Risk
Legal & General



15.40 Suresh Sankaran
 Head of Model Risk Governance
Metro Bank (UK)



16.00 Afternoon Refreshment Break With Informal Networking
 16.30 **Bonus Session Reserved For Exclusive Conference Partner**

FINANCIAL CRIME & AML

17.00 **Implement Practical & Proactive AML & Financial Crime Strategies With Effective Processes & Technologies Which Mitigate Adverse Effects Of Criminal Activity & Protects Customers**

- Uncover business-critical insights to refresh your risk and compliance strategies to combat new types of financial crime risk
- Develop strategic approaches to financial crime risk which assess data management, budgeting and reporting for better risk-led decision making
- Assess the interplay between operational risk and financial crime and its impact on customers in order to boost efficiencies and combat threats
- Review necessary changes and adaptations to anti-fraud and anti-money laundering models in light of the pandemic and new hybrid ways of working

THE FUTURE OF RISK & COMPLIANCE

PANEL

17.20 **Uncover Critical Insights For A Strategic Advantage! Best Prepare For The Unexpected With Efficient & Fit-For-Future Risk & Compliance Models**

Q&A

- During the recovery phase of the pandemic how can financial services continue to monitor and re-structure risk models to suit hybrid ways of working?
- Re-emphasis around risk culture and individual accountability regimes will continue – how can organisations best reflect this in future risk models?
- Smarter systems are here to stay - explore reliable digital and automated solutions which monitor risk continuously
- What new financial and non-financial risks should financial institutions prepare for in 2022 and beyond?



Siddhartha Medappa
 Chief Risk Officer
Zurich Insurance plc



Frama Abob
 Principal (Vice President), Legal
 Entity Risk & Controls
BNY Mellon



Elizabeth Martine
 Head of Risk
**Close Brothers Asset
 Management**



Manoj Bhaskar
 Global Head of Enterprise Risk
 Analytics, Enterprise Risk
 Management
**Standard Chartered
 Bank**



Enrico Massignani
 Chief Risk Officer
**Generali Group
 Investment Asset &
 Wealth Management**



Antonello Russo
 EMEA Head of Risk Management,
 ETF & Index Investments
BlackRock



17.50 Afternoon Co-Chairs' Closing Remarks & Close Of Conference

4 Easy Ways To Register

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- Phone +44 (0) 20 3479 2299
- Post this booking form to Global Insight Conferences, 5-11 Lavington Street, London, SE1 0NZ
- Email bookings@thefinancialservicesconference.com

Ticket Price	Standard Price
In-House Rate	£699 + VAT
Agency/Supplier/All Other Companies	£999 + VAT
Exhibition Stand & 2 Delegate Places	£3,749 + VAT

Group Discounts: 4 delegates for the price of 3. Or send 3 and get your third place half price! (This applies to inhouse practitioners only, not agencies and suppliers, and cannot be used in conjunction with any other discounts, including earlybird offers)

4 For 3

- Speaker notes available to download one week after the conference, subject to speaker disclosure.
- Only one discount can be used per registration.
- Please note VAT will be charged at 20% and all registrations are subject to a 4% booking fee.

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Can You Help Risk & Compliance Managers In Financial Services Deliver Business-Critical Results?

SOLD

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Organised By:



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Central London, 28th April 2022

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