

Operational Resilience: Countdown to Important Business Services Compliance

What They Haven't Told You

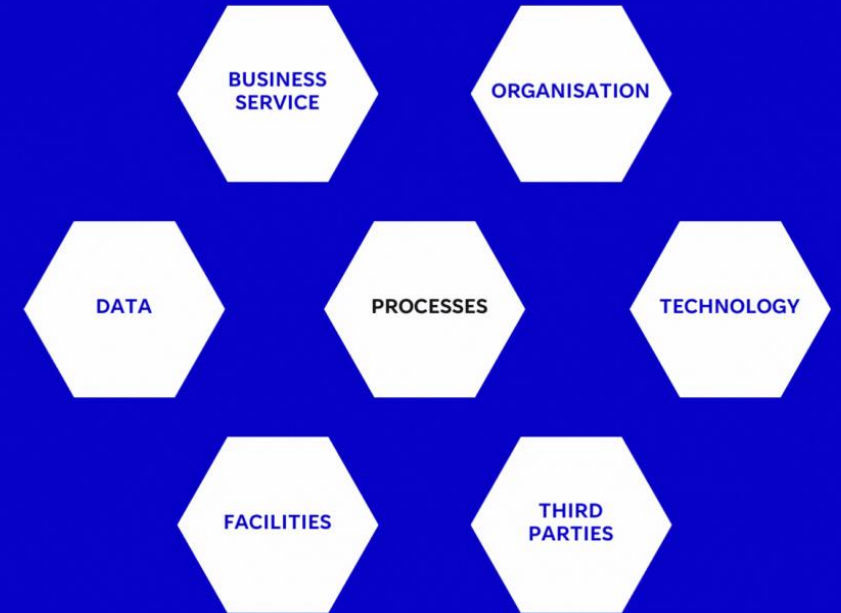
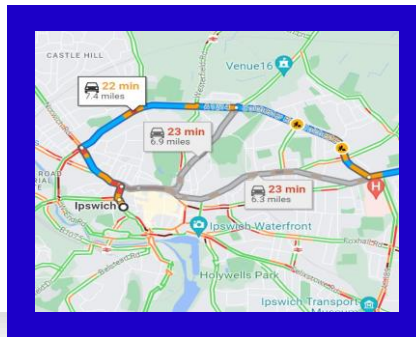
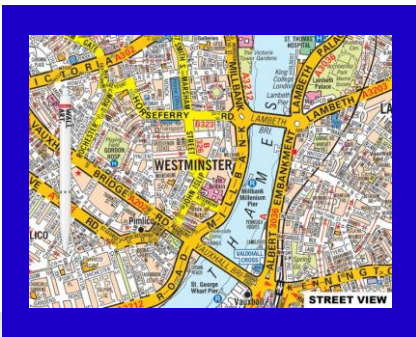
iGrafX[®]



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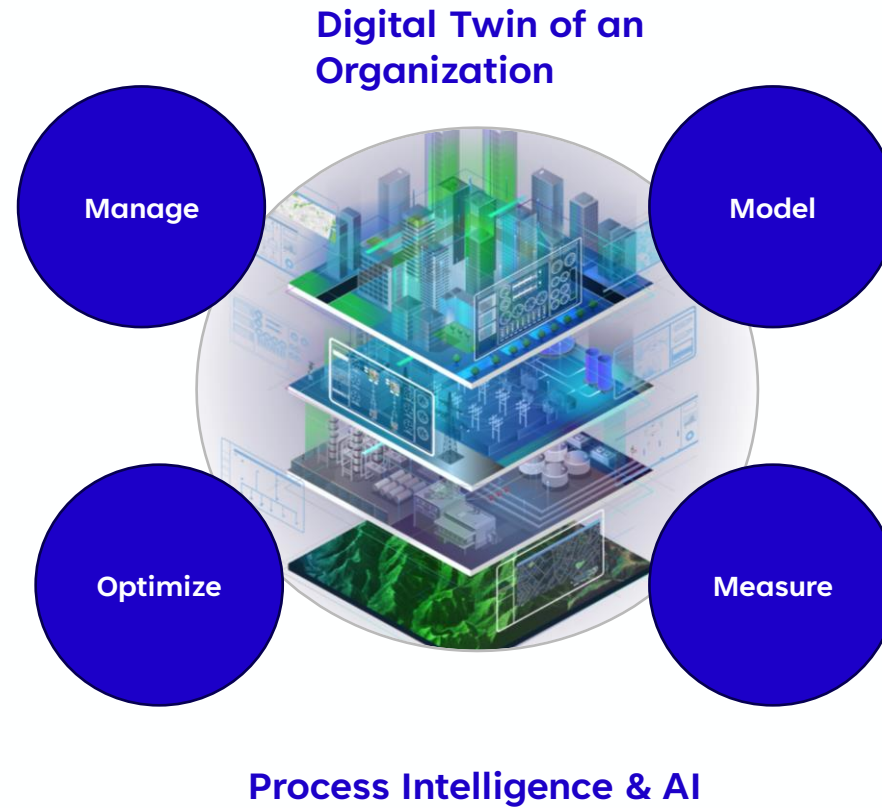
FCA Operational Resilience Policy (PS21/30) Requirements

- **MAP** important business services and their critical components (processes, technology, data, people, facilities and third parties)
- Set impact tolerance and test scenarios
- Establish accountability, ownership and governance framework



Operational Resilience & Risk

Establish an Effective Model with iGrafX Process360 Live





It could be you!

Compliance in a Regulated Environment

Dec 2016

- Enforcement
- OEP Est.

Feb 2017

- BER Enforced

Nov 2017

- Supplier selected

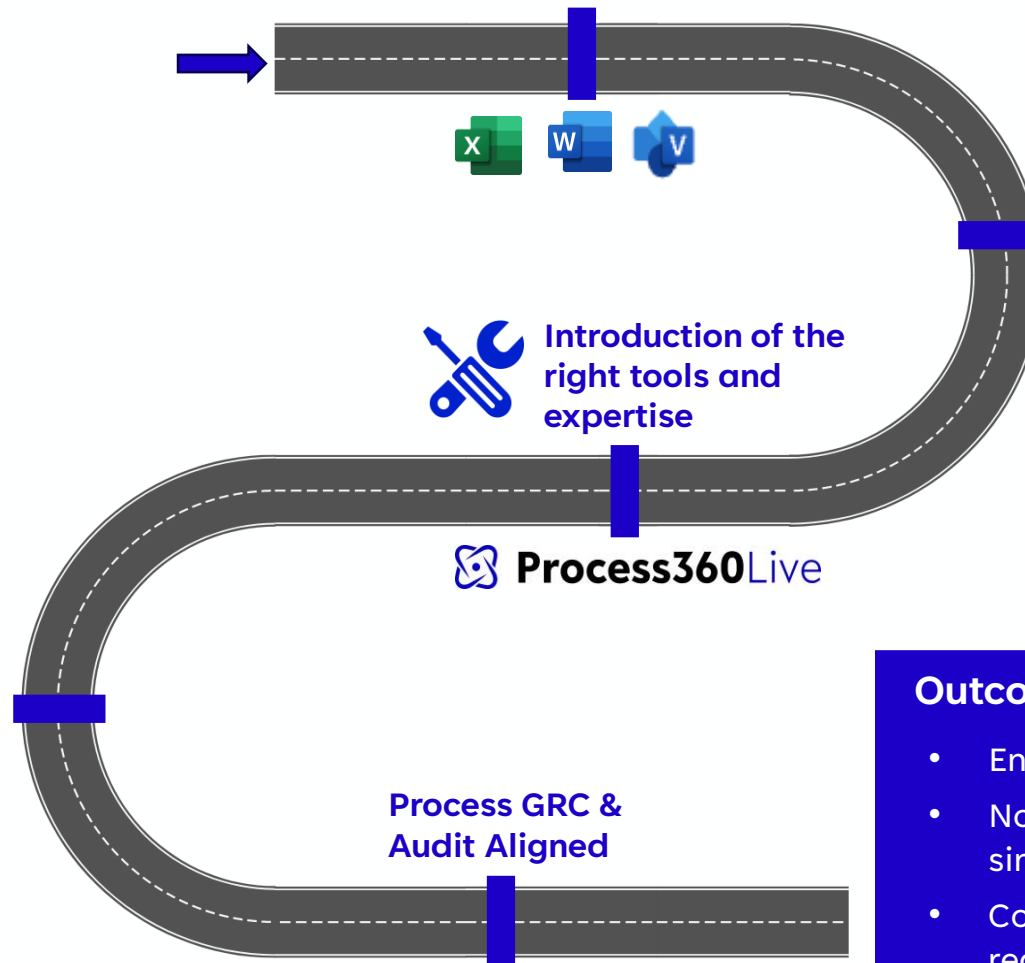
Mar 2018

- Initial Delivery

Aug 2018

- Enforcement lifted

Process
Repository,
Automation,
Process
Design



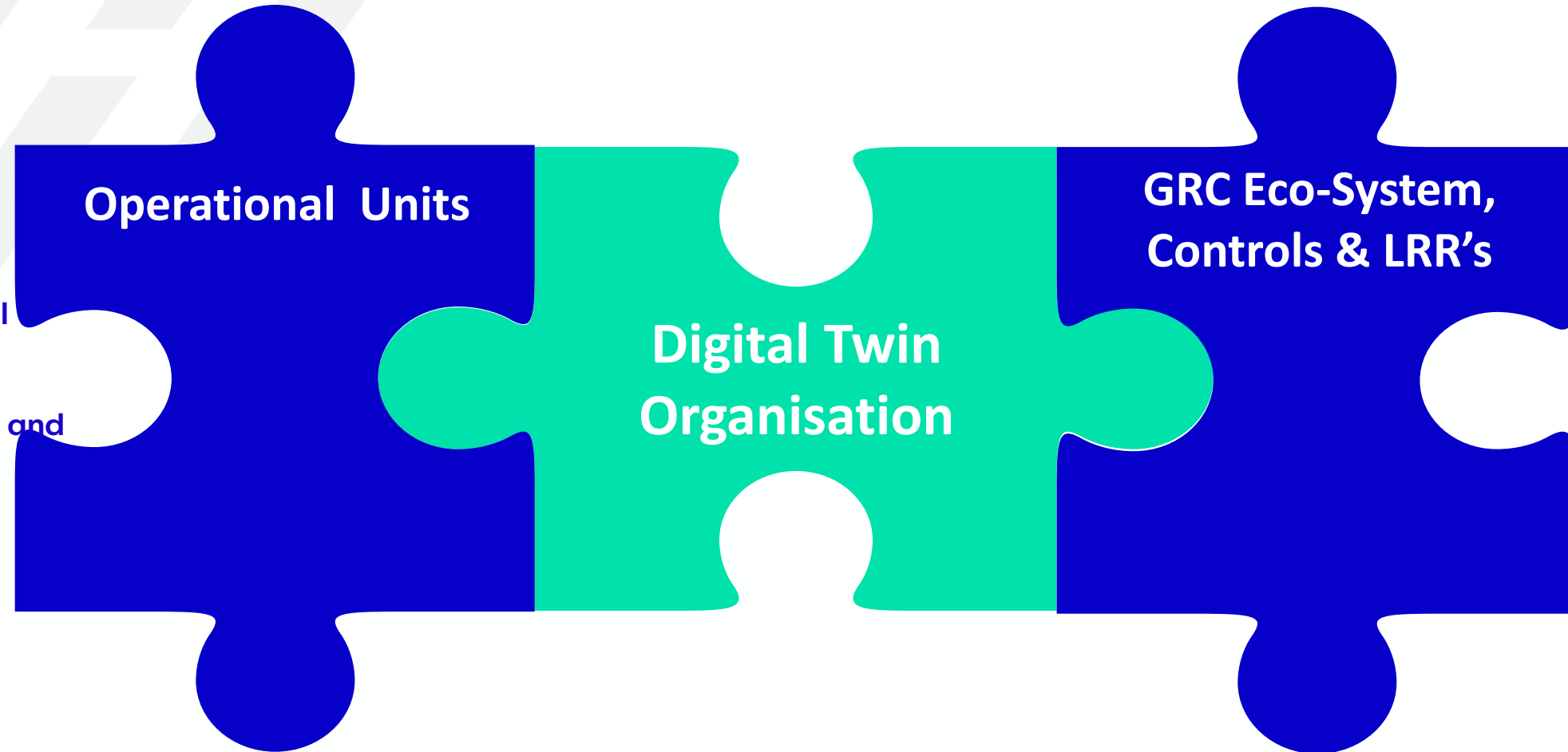
Realisation

- Wrong tools
- Wrong approach
- Wrong focus

Outcomes:

- Enforcement lifted in 9 months
- No major audit findings in IBS since 2019
- Compliance costs significantly reduced

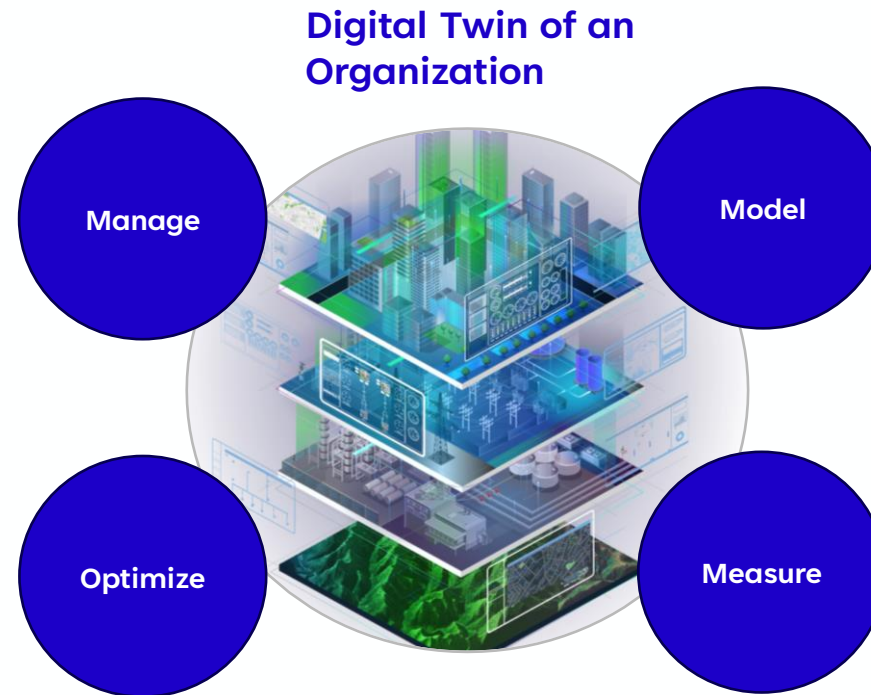
Integrate existing GRC with a process centric tool



Operational policies, processes, procedures and KPIs

Audit methodology, policies, processes, procedures and KPIs

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Build a single source of truth

- Align the 3 lines of defense with centralized, risk-aware management of critical business service components
- Collaborate effectively with RACI-based approval cycles and version control

Get to value quicker

- Use AI to automate standard operating procedures, audit trails, conformance checks, and process models
- Integrate risks, controls, system, and organization catalogs from existing GRC, CMDB, HRM systems

Stay resilient in the face of change

- Simulate changes before making them
- Prevent future breaches to stay within impact tolerance using predictive analytics

Visit us at Booth 9

- Join us at booth 9 for a 1:1 chat
- Enter our £200 Amazon voucher draw
- Pick up a ticket to the post conference networking event at the Old Bank of England.



**6pm after event drinks at
the Old Bank of England
Pub**